

We take the safety of our employees and our guests seriously. We adhere to the industry guidelines on hygiene and sanitation.

What we do to keep you safe:



Administrative:

- Check-in and check-out will be done without contact as far as possible.
- Cash handling will be kept to a minimum as far as possible.

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Cleaning & sanitation measures:

- Surfaces are cleaned & sanitised frequently.
- Appropriate disinfectants are used.
- Good hand hygiene is encouraged.
- Sanitiser is available throughout the property for use by staff and guests.



Room cleaning measures:

- Frequently touched surfaces are sanitised more regularly.
- We ventilate all rooms during cleaning.
- When replacing linen it is bagged in the room before transporting it.
- We use the highest temperature setting when doing laundry.

Our team is trained and protected:





- Our staff are trained on best hygiene practices.
- The prescribed PPE is supplied to our team to safely manage their tasks.
- Social distancing is enforced between colleagues and guests.
- A plan is in place to take care of any staff member or guest displaying COVID-19 symptoms.